



## DEPARTURE **INSTRUCTIONS** travel assistance protection



### TRAVEL ASSISTANCE PROTECTION 24/7 ONLINE CONSULTATION WITH A PEST MANAGEMENT TECHNICIAN

#### WHAT

Technical sheet providing prevention advice for travellers during their trips.

#### HOW

Inspect your rental space.  
Take notes and photos.  
Contact a technician 24/7 from anywhere in the world.

#### WHERE

Room (s)  
Bed (including bed base.  
Adjacents spaces  
Luggage

[greenbugprotection.com](https://greenbugprotection.com)

Together- Let's put an end to intrusions

514-915-GBUG (4284) – [info@greenbugprotection.com](mailto:info@greenbugprotection.com)

# DEPARTURE - INSTRUCTIONS

## INSPECTION STEPS



➤ There's nothing more unfortunate than returning from a trip only to find that intruders have crashed our vacation. A simple, innovative, fast, and effective solution is now available.

**GREENBUG PROTECTION** is pleased to accompany and protect you during your travels. A travel assistance protection that ensures you receive remote expert pest management advice at all times (24-7). Most importantly, it ensures reducing your costs, health risks, and the chance of bringing these visitors home!

An online assistance service is available for all travelers who wish to receive advice in case their accommodation site is compromised with insects, cockroaches, bed bugs, or any other pests. A flexible and innovative solution accessible anywhere in the world.

## DEPARTURE ACTIONS



No matter where you are on the planet, we'll be there to support you. Immediate and professional assistance is guaranteed.



In case of doubt, contact a technician certified by Health Canada: (514) 915-GBUG (4284)

### TERMS AND CONDITIONS

The present online consultation service does not replace the effectiveness of an on-site technician. This protection does not constitute insurance for compensation.

The assistance program is solely intended to provide rapid access to a certified expert in pest management. There is no guarantee of results associated with this service. This access to the qualified technician allows the client to receive advice on best practices to adopt and to assist them in decision-making and procedures with the appropriate authorities.

## STEPS

### DEPARTURE (if applicable)

Avoid leaving your luggage in public transportation (train or subway) in contact with other passengers' luggage.

### MOVEMENTS (if applicable)

Take a seat, in your travels on public transportation, away from bags and luggage that do not belong to you.

### INSPECTION (room)

Conduct an inspection (observation) of your rental spaces upon arrival. Pay particular attention (black spots) to your bed base, box spring, mattress, and bedding. See video clip.

### INSPECTION (other rooms)

Give the same second look to chairs and sofas.

### LUGGAGE (storage)

Keep your luggage away from the bedroom. Avoid placing it under your bed, especially. If possible, place them on the luggage rack (or in the bath).

### RETURN

Wash your clothes as soon as you return. Then, put all your clothes in the dryer. Leave your suitcases outside, if possible, for a few days. Contact us if needed.



## ROOM INSPECTION (STEPS)



GREENBUG Extermination is pleased to accompany you in the preliminary inspection of your accommodation site. Here is a guide to help you pay attention to the elements in your bedroom and surrounding rooms. Consult your included video clip in your protection. Our intention is for you to fully enjoy your vacation.

### ROOM INSPECTION



1

#### DESCRIPTION (bed bug)

Bed bugs are wingless, blood-sucking insects measuring between 5 and 10 mm. They are brown-red in color. Their oval and flat bodies are visible to the naked eye (bed bugs resemble apple seeds).



2

#### DISTINCTION (signs)

A bed bug leaves evidence of its presence, such as small dark red stains. These are traces of blood. Bed bugs are most active at night and primarily live in the bedroom.



3

#### LIFE CYCLE (duration, hatching)

Bed bugs have an average lifespan of 5 to 6 months. They can live for over a year without feeding. Bed bug eggs are whitish, about the size of a pinhead, arranged in clusters (tight spaces). Hatching occurs approximately 10 to 14 days after being laid.



4

#### INSPECTION (hiding areas)

Pay particular attention to your bed base, box spring, mattress, openings, seams, and other junctions (headboard, legs, wooden slats). Refer to the video clip if needed.



5

#### INJURIES (bites)

They leave bites on exposed parts of the body during sleeping hours. The first bites may be grouped or aligned on the skin.



6

#### REFERENCES

For more details on bed bugs, you can visit the website [greenbugextermination.ca](http://greenbugextermination.ca) or via the Health Quebec, Canada website ([www.quebec.ca/reconnaitre-les-punaies-de-lit-et-en-prevenir-l-infestation](http://www.quebec.ca/reconnaitre-les-punaies-de-lit-et-en-prevenir-l-infestation))

### 24-7 ONLINE CONSULTATION

In case of doubt, contact a technician certified.

Text (514) 915-GBUG (4284)

