



# RETURN INSTRUCTIONS

travel protection  
assistance



## TRAVEL PROTECTION ASSISTANCE 24/7 ONLINE CONSULTATION WITH A PEST MANAGEMENT TECHNICIAN

### WHAT

Technical sheet providing  
prevention advice for  
travellers during their trips.

### HOW

Inspect your rental space.  
Take notes and photos.  
Contact a technician 24/7 from  
anywhere in the world.

### WHERE

Room (s)  
Bed (including bed base.  
Adjacents spaces  
Luggage

[greenbugprotection.com](https://greenbugprotection.com)

Together- Let's put an end to intrusions

514-915-GBUG (4284) - [info@greenbugprotection.com](mailto:info@greenbugprotection.com)  
Laurentians, Québec, Canada



➤ There's nothing more unfortunate than returning from a trip only to find that intruders have crashed our vacation. A simple, innovative, fast, and effective solution is now available.

GREENBUG Extermination is pleased to accompany and protect you upon your return home. Purchasing travel assistance protection ensures you receive online advisory services at all times (24-7). Most importantly, it ensures reducing your costs, health risks, and the chance of bringing and spreading these visitors home!

Here are the main steps to take in the first few minutes upon your return.

## RETURN (ACTIONS)

No matter where you are on the planet, we'll be there to support you. Immediate and professional assistance is guaranteed.



In case of doubt, contact a technician certified (514) 915-GBUG (4284)

### TERMS AND CONDITIONS

Upon your return, if you have not yet used the consultation service, you may use it. The present online consultation service does not replace the effectiveness of an on-site technician. This protection does not constitute insurance for compensation. Upon your return, if in doubt, contact our team or visit our website to learn about the best practices to adopt.



## INSPECTION STEPS

1

### RETURN (if applicable)

Avoid leaving your luggage in public transportation (train or subway) in contact with other passengers' luggage.

2

### MOVEMENTS (if applicable)

Take a seat, in your travels on public transportation, away from bags and luggage that do not belong to you.

3

### INSPECTION (bedroom and other rooms)

Conduct an inspection (observation) of your bedrooms upon your return. Pay particular attention (black spots) to your bed base, box spring, mattress, and bedding.

4

### CLEANING

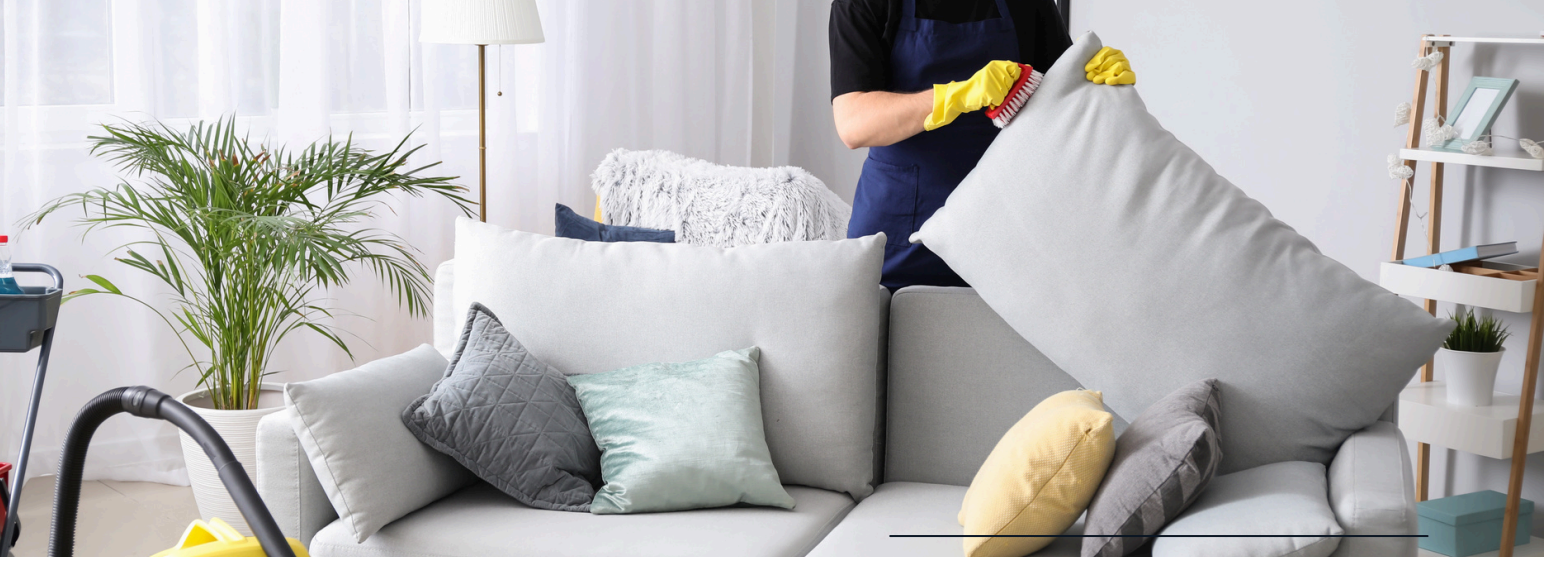
Immediately upon arrival, place your clothes in the dryer for a 30-45 minute cycle at high temperature. Then, perform a normal washing and drying cycle. This way, harmful insects will be eliminated by the first drying cycle. With the advent of front-loading washers, they do not use much water. Therefore, some pests may survive the washing cycle and settle in.

5

### SHOES

Shoes should be placed in bags and left outside for a good 24-48 hours, especially in winter. In many countries, cold weather is your best ally for eliminating harmful insects.





## > INSPECTION STEPS (NEXT)

### RETURN (ACTIONS)



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### LUGGAGE

Once empty, suitcases should also be left outside. In places where the cold season is conducive, this will be an added preventive measure. Ideally, place them in a bag and leave them outside for a minimum period of 24-48 hours, as far away as possible from the main residential building (e.g., in the shed). This way, if pests are present, they will not have easy access to your residence. It is also possible to purchase an inexpensive steam device to clean the suitcase. Visit our website for suggestions.

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### OTHER INFORMATION

In the weeks following your return from your trip, pay attention to the elements mentioned in the technical sheet provided before your departure, such as signs of pest presence like bed bugs. Early detection is always the best way to prevent significant costs during an infestation. You will also find this information at the bottom of this technical sheet.

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### RESOURCE

If despite all your prevention efforts, pests have managed to establish themselves in your home following your trip, we invite you to visit the website [greenbugextermination.ca](https://greenbugextermination.ca) to learn about all the services available to you. Lastly, we remind you that with the purchase of PAV protection, additional discounts are offered on various services. You also receive a gift certificate upon purchasing your protection that you can use at any time and is applicable to all our services.



## > REMINDERS - BEDROOM INSPECTION (RETURN)

### ROOM INSPECTION



1

#### DESCRIPTION (bed bug)

Bed bugs are wingless, blood-sucking insects measuring between 5 and 10 mm. They are brown-red in color. Their oval and flat bodies are visible to the naked eye (bed bugs resemble apple seeds).



2

#### DISTINCTION (signs)

A bed bug leaves evidence of its presence, such as small dark red stains. These are traces of blood. Bed bugs are most active at night and primarily live in the bedroom.



3

#### LIFE CYCLE (duration, hatching)

Bed bugs have an average lifespan of 5 to 6 months. They can live for over a year without feeding. Bed bug eggs are whitish, about the size of a pinhead, arranged in clusters (tight spaces). Hatching occurs approximately 10 to 14 days after being laid.



4

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5

#### INSPECTION (hiding areas)

Pay particular attention to your bed base, box spring, mattress, openings, seams, and other junctions (headboard, legs, wooden slats). Refer to the video clip if needed.



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#### REFERENCES

For more details on bed bugs, you can visit the website [greenbugextermination.ca](http://greenbugextermination.ca) or via the Health Quebec, Canada website ([www.quebec.ca/reconnaitre-les-punaies-de-lit-et-en-prevenir-l-infestation](http://www.quebec.ca/reconnaitre-les-punaies-de-lit-et-en-prevenir-l-infestation))

**24-7 Online consultation**

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**Text (514) 915-GBUG (4284)**



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